PRAGMATIC BREVITY

IMMEDIATE STRATEGIES TO SAVE MONEY ON GROUP HEALTH INSURANCE







ABOUT OUR **'PRAGMATIC BREVITY'** SERIES

LIKELY, YOUR EVOLVING HABITS MEANS YOU HAVE LESS TIME FOR CONSUMING INFORMATION.

OUR CONTENT IS DESIGNED TO ADJUST TO THESE HABITS AND DEMANDS. WE AIM TO MAKE YOUR EXPERIENCE MORE SUBSTANTIVE AND MORE VALUABLE.



OUR GOAL IS TO MAKE SMART PEOPLE SMARTER AS FAST AS POSSIBLE.

BIGGEST ISSUE WITH HEALTHCARE

INSURANCE PREMIUMS ARE DERIVED FROM THE NUMBER OF CLAIMS AND THE COST OF EACH CLAIM.

CONTROL THESE TWO ITEMS AND YOU FINALLY CONTROL THE HEALTHCARE EXPENSE.



Industry:HomebuilderLocation:PennsylvaniaEmployees:146Previous Carrier:Blue CrossYears with WellNet:6

Average Savings Per Year: \$252K Per Employee Per Year: \$1,700 TOTAL SAVINGS: \$1.5MM

WHAT'S THE PROBLEM WITH THE PRICE OF HEALTHCARE?

WITHIN THE SAME PPO NETWORK, EVERY PROVIDER GETS PAID SOMETHING DIFFERENT FOR THE SAME SERVICE.

YET, NOBODY WANTS TO TALK ABOUT THE PRICE. THEY ONLY WANT TO TALK ABOUT THE PREMIUMS.

> HOW CAN WE CONTROL THE PREMIUMS IF WE DON'T TALK ABOUT THE PRICE?



CONTROL THE UNCONTROLLABLE

WellNet has assembled a replacement

health plan that is identical to the large health insurance companies like Blue Cross, United, Cigna, and Aetna even renting their same national networks so that the doctors, hospitals and drug stores in WellNet's health plans are all "in-network."

What many employers don't realize is that behind the rising health-care bills, there are non-disclosed hospital deals between these health systems and the health insurance companies that squelch competition. Among these restrictions are so-called anti-steering clauses that prevent insurers from incenting patients to visit less-expensive or higher-quality health-care providers.

These restrictive contracts sometimes require that every facility and doctor in the contracting hospital system be included even if their costs are 50%, 250% or 500[%] higher for the same service as the hospital five or ten miles away. That higher cost is directly built into premiums-be it fully insured or stop-loss for self-funded groups...in the end, it's the employers and their employees who are ultimately paying in the form of higher premiums.

WellNet's level and self-funded health plans offer the right amount of innovation and simplified member experience. allowing WellNet to steer, incentivize and educate members. With each plan integrated with a concierge team, this turn-key approach is the reason why WellNet's clients are saving between \$100K to \$5MM, reducing what once was an uncontrollable expense and removing the frustration that many companies and members have become accustomed to

Industry:

Location: Texas Employees: 50 Previous Carrier: United Healthcare Years with WellNet: 4

Non-Profit

\$50K Average Savings Per Year: **\$1,000** Per Employee Per Year:

TOTAL **SAVINGS:** \$200K

HEALTHCARE BUSINESS UNIT

IF YOU BEGIN VIEWING HEALTH INSURANCE AS ANOTHER BUSINESS UNIT,

YOU BEGIN TO ASK DIFFERENT QUESTIONS LIKE,

HOW COULD THE SAME PROCEDURE COST DIFFERENT AMOUNTS WITHIN THE SAME PPO NETWORK?

4 HOSPITALS SAME CITY, SAME PROCEDURE...ALL DIFFERENT PRICES



FULLY INSURED PLANS

PAYING A MONTHLY PREMIUM FOR HEALTH INSURANCE OFFERS NO INCENTIVE FOR THE INSURANCE COMPANIES TO LOWER YOUR CLAIM'S COST.

FULLY INSURED CARRIERS MAKE MORE MONEY THE MORE PREMIUM THEY CHARGE.



HIGHER CLAIMS = HIGHER PREMIUMS = INCREASED INSURER REVENUE.

Industry:Automotive DealerLocation:VirginiaEmployees:170Previous Carrier:OptimaYears with WellNet:4

Average Savings Per Year:\$193KPer Employee Per Year:\$1,140

TOTAL SAVINGS: \$775K

SELF-FUNDING

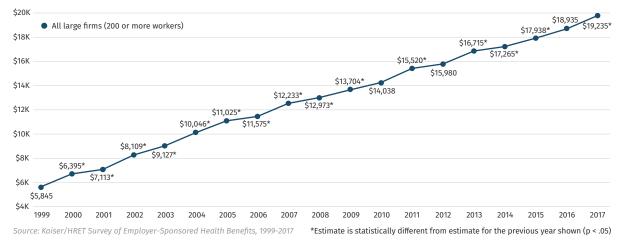
ANY REDUCTION IN YOUR CLAIMS EXPENSE IS A DIRECT SAVINGS TO YOUR BOTTOM-LINE.



WHAT IS LEVEL-FUNDING? MAXIMUM CLAIMS STOP LOSS PROTECTION **ADMINISTRATION FEES** MAXIMUM EXPOSURE / 12 EQUAL MONTHLY PAYMENTS



COSTS HAVE TRIPLED IN 20 YEARS



ONE THING IS CERTAIN

HEALTH INSURANCE PREMIUMS AREN'T GOING TO GET ANY CHEAPER UNTIL WE ALL START PAYING ATTENTION TO THE UNDERLYING COST OF EACH CLAIM.



1.7



COMPLETES

	WELLNET RX LAUNCHES 2001	LAUNCHES HEALTHCAF INTERACTIV 2008	RE VE	HEALTHCA INTERACTI SPIN-OFF 2014	RE VE	INTRODUCES CRAWL, WALK, RUN 2018	
FOUNDED	HEALTH MANAGEI	MANAGEMENT LAUNCHES		PPO LEVEL & SELF FUNDED HEALTH PLANS LAUNCH 2010		INTRODUCES REFERENCE BASED PRICING PLANS 2017	

DO HEALTH INSURANCE COMPANIES LOWER COSTS?

HEALTH INSURANCE COMPANIES HAVE EVERY REASON TO LET THE COST OF CLAIMS RISE.

THEY CAN'T RAISE PREMIUMS OTHERWISE.

HIGHER CLAIMS = HIGHER PREMIUMS = HIGHER REVENUES FOR THE HEALTH INSURANCE CARRIER



1.8

Industry: Location:

Employees:

Previous Carrier: Blue Cross Years with WellNet: 3

Average Savings Per Year: Per Employee Per Year: \$1.6MM \$2,500

Maryland

642

Automotive Dealer

total savings: \$**4.7MM**

PROPERLY ALIGNED INCENTIVES

TYPICALLY, THE MORE MONEY YOU SPEND, THE MORE MONEY EVERY ENTITY SURROUNDING THE PLAN MAKES. DESIGNING A PLAN WHERE SERVICE PROVIDERS SIT ON THE SAME SIDE OF THE TABLE IS ACHIEVABLE.



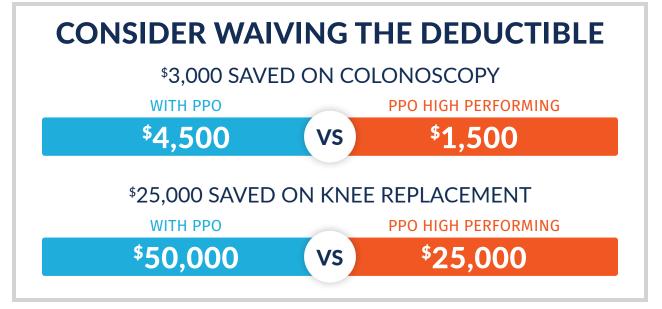
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CONTAIN MEDICAL COSTS OR CONTINUE INCREASING DEDUCTIBLES?

WHICH IS EASIER?

OFFERING EMPLOYEES AN INCENTIVE TO USE HIGHER QUALITY / LOWER COST PROVIDERS OR TELLING THEM EACH YEAR THEIR DEDUCTIBLE IS GOING UP AGAIN?





HEALTH INSURANCE IS AN UNAFFORDABLE MESS. IT DOESN'T HAVE TO BE.



WHY ARE HEALTHCARE COSTS SKYROCKETING?

IN THE SAME PPO NETWORK, EACH PROVIDER GETS PAID A DIFFERENT AMOUNT FOR THE SAME EXACT SERVICE.

THE COST OF ANYTHING WOULD SKYROCKET IF WE DON'T KNOW THE PRICE UNTIL LONG AFTER WE BUY AN ITEM.

THE UNKNOWN STARTING PRICE IS THE PROBLEM.



COMPANIES ARE PAYING MORE THAN THEY EVER HAVE FOR HEALTHCARE

ARE OUTCOMES GETTING BETTER? ARE DEDUCTIBLES GOING DOWN?

NO.

WHICH IS EASIER? OFFERING EMPLOYEES AN INCENTIVE TO CHOOSE PROVIDERS MORE APPROPRIATELY OR FORCING THEM INTO HIGHER DEDUCTIBLE PLANS EACH YEAR?



Industry:HLocation:CEmployees:1Previous Carrier:RYears with WellNet:3

Hospital Ohio 131

TOTAL SAVINGS: \$1.45MM

Regional Third-Party Administrator 3

Average Savings Per Year: \$480K Per Employee Per Year: \$3,700

CASE STUDY Industry: Location: **Employees: Previous Carrier:** Starmark Years with WellNet: 6

\$135K Average Savings Per Year: \$2,350 Per Employee Per Year:

Architecture Maryland

TOTAL **SAVINGS:** \$805K

ASKING THE RIGHT QUESTIONS

INSTEAD OF ASKING WHAT THE NETWORK DISCOUNT IS, IT WOULD BE MORE HELPFUL TO ASK ABOUT THE STARTING PRICE OF THE CLAIM.

PREMIUMS ARE DERIVED FROM THE COST OF THE CLAIM AND A DISCOUNT IS ONLY HELPFUL WHEN YOU KNOW WHAT THAT STARTING PRICE IS.



NO ONE SHOULD BE REQUIRED TO BE AN EXPERT IN HEALTHCARE

SUPPORT AND ASSIST EMPLOYEES IN MAKING THE RIGHT DECISIONS FOR THEMSELVES AND THEIR FAMILIES.

EMPLOYEES SHOULD NOT FEEL ALONE, CONFUSED AND OVERWHELMED WHEN IT COMES TO UNDERSTANDING THEIR BENEFITS.



Industry:Information TechnologyLocation:New JerseyEmployees:81Previous Carrier:United HealthcareYears with WellNet:7

Average Savings Per Year: ^{\$} Per Employee Per Year: ^{\$}

\$50K \$610 total savings: \$347K

CRAWL 10[%] SAVINGS

WALK 25[%] SAVINGS







CRAWL 10% SAVINGS

- Same exact PPO plan designs as current.
- Match existing plan.
- Same hospitals, same doctors, same deductibles...better user experience.
- Voluntary R.N. Medical Advocate to guide/advise on using higher quality lower cost provider.
- Instead of the current carrier logo, WellNet's ID card would say either:





WALK 25[%] SAVINGS

- Same exact PPO plan designs as current.
- Match existing plan.
- Same hospitals, same doctors, same deductibles...better user experience.
- Mandatory R.N. Medical Advocate to guide/advise on using higher quality, lower cost provider.
 - Instead of the current carrier logo, WellNet's ID card would look similar to the card on the left.



- Typically known as a No-Network plan or Reference-based Pricing (RBP).
 - Mandatory R.N. Medical Advocate to help members access higher quality lower costs providers.
- Voluntary R.N. Prescription Advocate to help members pay the least amount possible for drugs. This also helps the employer by minimizing drug claim costs.

Industry:HospitalityLocation:San FranciscoEmployees:132Previous Carrier:KaiserYears with WellNet:6

Average Savings Per Year: \$127K Per Employee Per Year: \$967

TOTAL SAVINGS: \$766K

MEDICAL INFLATION

IS THAT EVEN A THING?

DOCTORS TELL US THAT THEIR CASH PRICES DON'T GO UP EVERY YEAR AND MEDICARE TELLS US THEIR PAYMENTS ONLY GO UP BY 1[%]-3[%] PER YEAR. WHY DO PPO CLAIMS GO UP 8[%]-10[%] PER YEAR?

SECRET: THEY DON'T HAVE TO.



A FIFTH OF COMPANIES SEE ANNUAL HEALTH INSURANCE COSTS INCREASE BY MORE THAN 10[%]

SUCCESSFUL COMPANIES BUCKING THIS TREND HAVE A WILLINGNESS TO TACKLE THESE INCREASES BY MOVING PAST THE TRADITIONAL INSURER ROUTE AS A SOURCE FOR INNOVATION.

> THEY HAVE HIRED FIRMS THAT HAVE ASSEMBLED ENTREPRENEURIAL APPROACHES TO SAVE MONEY.



Industry:

Location:

Employees:

Previous Carrier: (Years with WellNet: 4

Average Savings Per Year:\$159KPer Employee Per Year:\$2,040

Printing New Jersey

Cigna

78

TOTAL SAVINGS: \$636K

CASF S ormation Technology Industry Location: New Jersey **Employees:** 1930 **Previous Carrier:** Starmark

TOTAL SAVINGS:

^{\$514K}

Years with WellNet: 3

Average Savings Per Year: \$171K Per Employee Per Year: \$887 **HEALTHCARE DISCOUNTS**

IF I COULD SELL YOU A FERRARI AT AN 80[%] DISCOUNT, WOULD YOU BUY IT? THINK ABOUT IT,

> A DISCOUNT IS ONLY GOOD IF YOU KNOW THE STARTING PRICE.

DEMAND MORE. WHAT IS THE STARTING PRICE?



SURPRISE MEDICAL BILLS

67[%] OF EMPLOYEES SAY THEY'RE VERY WORRIED ABOUT BEING ABLE TO PAY A SURPRISE MEDICAL BILL.

53[%] FEAR THEY WON'T BE ABLE TO PAY THEIR DEDUCTIBLE.45[%] ARE AFRAID OF THE COST FOR THEIR PRESCRIPTION DRUGS.



WHAT IF YOU OFFERED EMPLOYEES AN ADVOCATE TO HELP THEM WITH THESE FEARS BEFORE SERVICES WERE RENDERED?

Industry: Location: Employees: Previous Carrier: Years with WellNet:

\$291K Wine **Distributor New York** 45 **Regional Third Party Administrator** 6

TOTAL

SAVINGS:

Average Savings Per Year: ^{\$} Per Employee Per Year: ^{\$}

^{\$}48K \$1,08<u>0</u>

Industry:HospitalityLocation:New YorkEmployees:206Previous Carrier:Regional Third-Party AdministratorYears with WellNet:6

Average Savings Per Year: ^{\$} Per Employee Per Year: ^{\$}

^{\$}160K ^{\$}781 total savings: \$965K

WAGE INCREASE DOLLARS NOW DIVERTED TO PAY FOR EMPLOYER-PROVIDED HEALTH INSURANCE

FOR THE BOTTOM 60[%] OF U.S. WORKERS, WAGE GAINS HAVE BEEN COMPLETELY WIPED OUT BY CONTRIBUTIONS FOR EMPLOYER-PROVIDED HEALTH INSURANCE.



2.9

HEALTHCARE COST IMPACT TO EMPLOYEES

2008: 8[%] OF TAKE HOME PAY WENT TO HEALTHCARE2017: 12[%] OF TAKE HOME PAY WENT TO HEALTHCARE

AMERICANS ARE TAKING HOME LESS MONEY TODAY AS A DIRECT RESULT OF HEALTHCARE COSTS.



Industry:Golf CourseLocation:New JerseyEmployees:57Previous Carrier:United HealthcareYears with WellNet:4

Average Savings Per Year: \$126K Per Employee Per Year: \$2,200 total savings: \$500K EAT UP EVERY LAST CENT F THEIR PAY INCREASES AND MOR THIS AFFECTS HOW PEOPLE BUY HOUSES, SAVE FOR RETIREMENT, LAUNCH THEIR CHILDREN INTO ADULTHOOD AND

TRY TO GET AHEAD IN LIFE.

FOR MANY EMPLOYEES, RISING HEALTH INSURANCE PREMIUMS EAT UP EVERY LAST CENT OF THEIR PAY INCREASES AND MORE

Industry: Location: Alaska **Employees:** 39 **Previous Carrier: Regional Third-Party Administrator** Years with WellNet: 4

\$56K **Average Savings Per Year:** \$1,450 Per Employee Per Year:

Physician Practice

TOTAL **SAVINGS:** \$227K

NURSE ADVOCATES IDENTIFY HIGH QUALITY/LOWER COST DOCTORS... MEMBER MAKES FINAL CHOICE

Examp	ole: Knee	Replacement:	OTHER KEY CRITERIA FOR PREFERRED PROVIDERS:*			
1		Market Area	60	Medical experience Malpractice issues		
2		Adequate Procedure Volume	14	Education & · Readmission rates training · Mortality		
3	×	Quality	8	Fellowships Outliers Board certification Facility affiliations		
4	X Di	Costs/Implants	6	Board certification Facility affiliations Surgical Hospital ratings		
5	Ŵ	High Performance Network	4	complications Disciplinary actions *Through use of an HRA 		

REMAIN IN THE DRIVER'S SEAT

MAKE BETTER DECISIONS ONCE YOU UNDERSTAND THE ECONOMICS AND THE UNDERLYING PROBLEMS OF HEALTH INSURANCE.



3.2

Industry: Location:

Employees: 247 Previous Carrier: Kaiser Years with WellNet: 4

Automotive Dealer

arvland

Average Savings Per Year: **\$179K** Per Employee Per Year: **\$1,050** TOTAL SAVINGS: \$716K



HEALTHCARE COSTS ARE EVEN HARDER ON LOWER-PAID WORKERS

INSURANCE COVERAGE IS A LARGER PIECE OF THEIR TOTAL COMPENSATION.

> FOR A WORKER MAKING \$50,000, \$5,000 IS 10% OF THEIR INCOME.

FOR A WORKER MAKING \$100,000, \$5,000 IS ONLY 5[%] OF THEIR INCOME. 3.3

WHAT DOES GREAT HEALTHCARE LOOK LIKE?

THE BEST PROVIDERS AT A FAIR PRICE?

OR

THE BIGGEST NETWORK OF PROVIDERS WITH NO CLARITY REGARDING QUALITY OR PRICE?



TIRED OF GETTING HOODWINKED?





INSIDE EMPLOYERS' NEW HEALTH CARE PLAYBOOK

The hidden reasons your healthcare costs are skyrocketing

WALL STREET JOURNAL Behind Your Rising Health-Care Bills: Secret Hospital Deals That Squelch Competition

Contracts with insurers allow hospitals to hide prices from consumers, add fees and discourage use of less-expensive rivals



A Tough Negotiator Proves Employers Can Bargain Down Health Care Prices

WALL STREET JOURNAL The Deception Behind Those In-Network Health 'Discounts'

ObamaCare's medical loss ratio creates incentives for insurers and providers to hoodwink customers.

WALL STREET JOURNAL Employer-Provided Health Insurance Approaches \$20,000 a Year

Deductibles that workers must pay out of their pockets also rose, according to the Kaiser Family Foundation

WHY DON'T THE INSURANCE COMPANIES LOWER YOUR PREMIUMS?

IF THE CARRIERS MANAGE AND LOWER CLAIM COSTS, THEY MUST ALSO LOWER THEIR PREMIUMS.



THIS LEADS TO LESS REVENUES AND LOWER SHARE PRICES.



INCENTIVIZE EMPLOYEES

ACCESSING RANDOM DOCTORS WITH ALL DIFFERENT PRICES, RESULTS IN RANDOM CHARGES, DRIVING UP INSURANCE PREMIUMS CONSIDERABLY.

WHAT'S EASIER? INCENTIVIZING EMPLOYEES TO MAKE SMARTER DECISIONS THIS YEAR

OR

TELLING THEM THEIR DEDUCTIBLES AND PREMIUM CONTRIBUTIONS ARE GOING UP AGAIN NEXT YEAR?



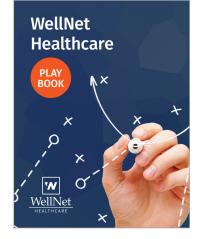
CHANGE EMPLOYEE BEHAVIOR; INCREASE PROFITABILITY

WHEN EMPLOYEES ARE ARMED WITH EDUCATION AND INFORMATION, COMBINED WITH THE INCENTIVES TO DRIVE ACTION,

THE REWARDS ARE LOWER HEALTHCARE COSTS, LOWER EMPLOYEE CONTRIBUTIONS AND INCREASED PROFITABILITY FOR EMPLOYERS.



IMPLEMENTATION PLAYBOOK





PORTALS MAKE IT EASY TO MANAGE



TRAVEL & ENTERTAINMENT POLICIES DON'T LOOK LIKE THIS

BEING MINDFUL OF HOTEL AND FOOD COSTS ARE REWARDED ON BUSINESS TRAVEL.

WHY NOT FOR HEALTHCARE?



COMPETITION IN HEALTHCARE

THE RISE IN HOSPITAL PRICES HAS OUTPACED ECONOMY-WIDE INFLATION FOR DECADES.

WHEN NO ONE KNOWS WHAT ANYTHING COSTS BEFORE THEY RECEIVE CARE, SHOULD WE BE SURPRISED LATER WHEN WE SEE THE BILL?



IF WE DON'T PAY ATTENTION, EVERYONE WILL KEEP RAISING PRICES.

Industry: Location: Employees:



TOTAL SAVINGS: \$1.5MM

Previous Carrier:Regional Third-Party AdministratorYears with WellNet:3

Average Savings Per Year: \$500K Per Employee Per Year: \$1,825

WHAT'S EASIER? REDUCING HEALTH INSURANCE COSTS BY 20[%] OR IMPROVING PROFITABILITY BY ALMOST 40[%]?

	\$100 MM BUSINESSES		\$50 MM BUSINESSES		\$10 MM BUSINESSES	
Financials	WITH WellNet	Without WellNet	WITH WellNet	Without WellNet	WITH WellNet	Without WellNet
Revenues	\$ 100 MM	\$ 100 MM	\$ 50 MM	\$ 50 MM	\$ 10 MM	\$ 10 MM
Health Insurance Costs	\$ 7 MM	\$ 7 MM	\$ 5 MM	\$ 5 MM	\$ 1 MM	\$ 1 MM
EBITDA	\$ 4 MM	\$ 4 MM	\$ 2.5 MM	\$ 2.5 MM	\$ 500 K	\$ 500 K
Health Insurance Savings	\$ -1.4 MM		\$ -1 MM		\$ -200 K	
Additional Revenue Required		\$ 35 MM		\$ 20 MM		\$ 4 MM
Revised Revenue		\$ 135 MM		\$ 70 MM		\$ 14 MM
New EBITDA	\$ 5.4 MM	\$ 5.4 MM	\$ 3.5 MM	\$ 3.5 MM	\$ 700 K	\$ 700 K

WellNet HEALTHCARE

REDUCING HEALTH INSURANCE COSTS BY 20[%], LEADS TO THE SAME PROFITABILITY AS GROWING REVENUES BY 40[%]

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